

# General Release

- **Groomin&Groovin's** philosophy is to offer a stress-free grooming experience for your dog. Safety and comfort is my first priority. I will not perform any grooming procedure that causes pain or a level of stress that I find to be excessive. This includes nail trimming in some situations.
- You, the dog owner will advise me of any medical, physical, emotional issues, allergies, sensitivities or pre-existing conditions. These conditions may include, but are not limited to prior surgeries, hip or joint issues, warts, moles, ear infections or skin problems.
- If your dog has behavior problems, **please let me know**. Dogs that are extremely aggressive will not be groomed and referred out. If you are aware that your dog may have a temperament issue and fail to notify us, you can and will be liable for all medical fees, out of work compensation as well as any property damage. I reserve the right to muzzle your dog.
- Any dog(s) found with fleas will require a flea treatment. I do require notice if there is a flea infestation on your dog or within your home prior to the appointment.
- I do understand life and emergencies happen and sometimes require cancellation of appointments. **Groom&Groovin** requires 48 hours notice of any cancellations. A 50% fee of the groom will be applied if cancelled with less than 24 hours of the grooming appointment and will be due upon the next grooming visit; on top of the groom price. Repeat offenders of this may be required to leave a deposit before grooming appointments.

I \_\_\_\_\_ (owners name) state that all statements made in this form are true. Please note that any statements deemed untrue at the time of the visit are subject to cancellation of the groom at the time of the service and a 50% fee of the groom (or each groom if multiple pets) will be collected whether pets are groomed or not.

**Signature**

**Date**

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